

Community Emergency Services Statistical Breakdown: 2021 Fiscal Year

(Services provided from 04/01/2020 thru 03/31/2021)

Clients Assisted through Community Emergency Services (CES) >126,588 Individuals
(This total includes those receiving aid from the Food Shelf, Home Delivery, the African Food Distribution, Friday Food Distribution, Holiday Distributions, Emergency Financial Assistance, Meals-On-Wheels & other services; may be once a year, weekly, or daily; may be an individual or family.)

Total Incoming Pounds (food & non-food items) >.....651,500 Pounds

Total Outgoing Pounds (food & non-food items) >.....708,735 Pounds

Individuals Receiving Referrals >.....632
(Referrals linked recipients with resources that provided access to 200 winter coats, hats & gloves; 136 backpacks filled with school supplies; household items, such as pots, pans & bedding for those moving into a new residence; Christmas gifts for isolated seniors; and energy assistance for those struggling to pay heat costs.)

Individuals/Families Receiving Financial Assistance >..... 2,898 Individuals/1,159 Households
(Financial Assistance is available to those with needs, such as aid with utility costs, assistance for employment needs, driver's license/state ID renewals, as well as co-pays for medical appointments & prescriptions. The agency also dispenses tokens to assist with transportation needs. **The total expense incurred for Financial Assistance during the 2021 fiscal year was \$18,487.89.**)

CES Duplicated Volunteers (Individuals & Groups) >.....2,139 Individuals/6 Groups
(These volunteers provide services in different venues at CES throughout the year including: Home Delivery program, Thanksgiving distribution, grocery receiving and sorting, office assistance, mailings, picking up food donations, participating at committee & board meetings special projects, etc. The volunteers spend, on average, 3 to 4 hours during each service provision. **Volunteers provided 8,787 hours of donated service to CES during the 2021 fiscal year.**)

Meals Delivered by Meals-On-Wheels (MOW) 2021 Fiscal Year >.....80,666
(During the 2021 fiscal year 514 unique clients received 80,666 prepared meals. These hot & frozen prepared meals are available to senior citizens & disabled persons who are unable to prepare their own meals.)

Meals-On-Wheels (MOW) Volunteers >.....1,512 Individuals/9 Groups
(Volunteers delivered prepared hot & frozen meals in every kind of weather, five days per week, to 514 unique clients throughout the 2021 fiscal year. These volunteers come from diverse backgrounds, including those from corporations, individuals from the neighborhood and others from the Twin City area at large **MOW volunteers provided 2,918 hours of donated service to CES during the 2021 fiscal year.**)