



*Beyond bread to the bread of life; beyond ourselves to Jesus Christ*

## STRATEGIC PLAN

*Rooted in God's loving grace,  
Community Emergency Service  
transforms lives by serving neighbors, sharing resources  
and becoming community ~  
a place where people come hungry and leave hopeful.*

### OUR VALUES

**We operate in a neighborhood that is culturally, ethnically and religiously diverse. We strive to serve all our neighbors in need, as Christ would have us do, without distinction or test. We invite support from volunteers and donors and are open to collaboration with other agencies, regardless of religious affiliation.**

**We are a community.** As people of deep faith we long for a day when no one is living without hope or health and so we dedicate ourselves to wholeness in each individual - wholeness of body, mind and spirit. When caring people come together to serve one another, there exists a Sacred Community.

**We respect the dignity of each of person.** Our clients are our neighbors and they deserve our unconditional love and acceptance, as we seek to earn theirs.

**We are servants.** We provide food to our hungry neighbors; we provide hope, encouragement and a caring human presence. We seek to serve in a Christ-like manner all that come to CES in need of physical, emotional or spiritual sustenance.

**We are stewards.** We are good stewards of the opportunity that has been given to us to enrich our own lives and the lives of others through generous service and the spiritual connection that binds all children of God.

**We are good neighbors.** We seek to collaborate with other organizations and individuals in our greater community that we may better provide a network of support for our neighbors in need, empowering them on their journey toward self-sufficiency and independence.

## **STRATEGY 1 – Structuring for Mission**

### ***The condition that will exist if we are successful:***

The Board guides and oversees strategic direction through operating committees, while the staff is positioned to accomplish the desired outcomes because: each staff member a) has clear accountabilities derived from and leading toward desired outcomes; b) has been assigned sufficient authority and resources to achieve the accountabilities; and c) possesses the requisite skill to do the work.

## **STRATEGY 2 – Telling Our Story**

### ***The condition that will exist if we are successful:***

People with gifts of all kinds are attracted to CES and give generously of their time, money and spirit because they see clearly the impact of CES service to those living in poverty in the Phillips neighborhood.

## **STRATEGY 3 – Leveraging Partnerships for Effectiveness**

### ***The condition that will exist if we are successful:***

Lives are transformed because we chart a path and guide those in need to and through a mosaic of resources working in concert to relieve their poverty and hopelessness.

## **STRATEGY 4 – Becoming Community**

### ***The condition that will exist if we are successful:***

Entering through wide open doors at CES, we gather in body and spirit to serve and are enriched by the presence of God's love and the gifts given and received by one another; all are welcome and none are afraid to enter.

## **STRATEGY 5 – Engaging Volunteers**

### ***The condition that will exist if we are successful:***

With grace and gratitude, CES engages volunteers that come freely to CES, come for clear purpose, are provided with resources to fulfill their assignments effectively and efficiently, and leave with deepened commitment.